

SolarInvert Energy Solutions

Huawei Energy Storage Equipment Warranty



Overview

Huawei provides maximum 10-year performance warranty for the ESS. The performance warranty is not provided separately and is valid only during the product warranty period. When does Huawei warranty start?

Warranty start date: The warranty period starts from the 90th day after Huawei's product is delivered or the date when Huawei receives the service request for the product (whichever is earlier). The warranty period is applicable to project-based products.

Is there a warranty on any protective products for Huawei devices?

* Please note there is no warranty on any protective products for any HUAWEI device products, such as: screen protector and cover case. * If your device or related accessories do not appear in the above tables, please contact our customer service at 80066600. * Some Products warranty service is provided by retail store. 1. Preface.

What is the warranty of the energy storage 2 MWh system?

the product warranty of the industrial and commercial energy storage 2 MWh system is classified into basic warranty and advanced warranty. After the device is delivered, the basic warranty is automatically obtained. If the device is connected to Huawei PV cloud or purchased from Huawei for five years, the warranty is upgraded to advanced warranty.

Does Huawei offer warranty extension service?

Huawei provides the warranty extension service. The customer can purchase the 5-year warranty only when the PV plant is connected to Huawei PV cloud or offline inspection is purchased. In principle, the product warranty period must be continuous from the date of purchase. Otherwise, extension warranty is not supported.

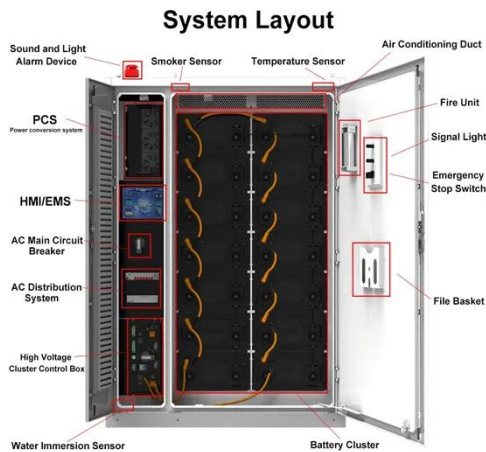
Does the warranty apply to any software or equipment owned by Huawei?

The Warranty applies to the Product as originally supplied. It does not apply to any software or other equipment owned by HUAWEI or third parties. Check the end-user license agreement, separate warranty/ guarantee statement(s) and/or any exclusions which are provided or intended to apply to such items.

How to upgrade Huawei PV warranty?

If the device is connected to Huawei PV cloud or purchased from Huawei for five years, the warranty is upgraded to advanced warranty. Connect the industrial and commercial energy storage 2 MWh system to Huawei PV cloud or purchase the five-year offline inspection service and upgrade the warranty to the advanced warranty.

Huawei Energy Storage Equipment Warranty



OceanStor Data Storage

Aug 19, 2025 · Huawei's data storage systems offer high-capacity, low-latency, active-active data duplication, and converged storage for cloud computing.

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LUNA2000

May 21, 2025 · Before installing the equipment, read the user manual carefully to get familiar with product information and safety precautions. The product warranty does not cover equipment ...

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Intelligent, Green Energy for a Better Planet

Sep 22, 2021 · The energy world will be centered on electricity, with green hydrogen becoming a major player by 2030. The solar PV and energy storage ...

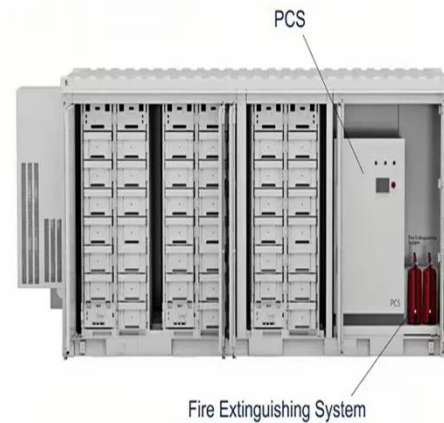
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Huawei Commerce and Industry Energy Storage System ...

Jul 19, 2023 · Huawei Commerce and Industry Energy Storage System Warranty Service Conditions Huawei Energy Storage System Warranty Service Conditions Warranty period: ...

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C& I Smart String Energy Storage Warranty Service Terms

Mar 19, 2025 · Huawei C& I Smart String Energy Storage (ESSs for short) Products LUNA2000B series are applicable to industrial and commercial scenarios. They work with the SmartPCS, ...

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LUNA2000-5-10-15-S0 , Smart String Energy ...

LUNA2000-5-10-15-S0(Smart String ESS) provides solar energy storage for required moments. Independent energy optimization brings 10% more usable ...

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C& I Energy Storage 2MWh Series Warranty Service Terms

Oct 21, 2024 · Connect the industrial and



commercial energy storage 2 MWh system to Huawei PV cloud or purchase the five-year offline inspection service and upgrade the warranty to the ...

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Energy Storage System Product Warranty Conditions

Jul 31, 2024 · Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this ...

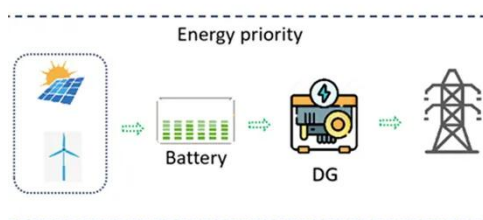
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Overview of Huawei Digital Power Warranty Services

Jul 22, 2025 · The table provides warranty descriptions for Huawei Digital Power's products, devices, and solutions in various business scenarios such as Smart PV, energy storage ...

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C& I Energy Storage 2MWh Series Warranty Service Terms

Dec 3, 2024 · Energy storage warranty includes product warranty and

performance warranty, which are provided separately. The product warranty period does not affect the battery ...

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C& I Hybrid ESS Limited Product Warranty 2025-02

May 12, 2025 · Huawei Technologies Switzerland AG (hereafter "Huawei") provides the following Limited Product Warranty to the purchaser (hereafter "Customer") for the equipment (hereafter ...

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C& I Smart String Energy Storage Warranty Service Terms

The warranty of energy storage system products is divided into basic warranty and advanced warranty. After the device is delivered, the basic warranty is automatically obtained. After the ...

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Advancing into a new era of zero-carbon living ...



Mar 26, 2024 · A new benchmark in the residential energy storage industry One of the key devices for realizing the vision of a zero-carbon household is the ...

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Huawei Digital Power , Global Energy Digitalization

Huawei Digital Power is a leading global provider of digital power products and solutions, Our business covers Smart PV, Smart Charging Network, Data ...



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Microsoft Word

Jul 31, 2024 · According to Huawei's warranty standard, Huawei provides spare parts for faulty components, but does not provide replacement service. The customer needs to contact ...

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Smart String Energy Storage System Product Warranty ...

Oct 21, 2024 · Huawei provides warranty starts on the 90th day after the date of

the product shipment from Huawei, or the date on which Huawei receives a service request for this ...

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Lithium for All , Huawei Digital Power

Huawei's intelligent lithium battery solutions provide dynamic peak shifting, transforming traditional backup power systems into efficient energy storage solutions that enhance system flexibility

...

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C& I Smart String Hybrid Cooling Energy Storage ...

Jan 8, 2025 · The industrial and commercial Hybrid cooling energy storage solution mainly consists of the smart string energy storage system (ESSs for short), smart PV module ...

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Energy Storage System 1MWH/2MWH Warranty and ...

Nov 6, 2024 · The warranty period starts

90 days after Huawei's product is shipped or the date Huawei receives a service request for the product, whichever is earlier. When contract is ...

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Energy Storage System Products List , HUAWEI Smart PV ...

Energy Storage System Products List covers all Smart String ESS products, including LUNA2000, STS-6000K, JUPITER-9000K, Management System and other accessories product series.

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C& I Smart String Hybrid Cooling Energy Storage ...

Jan 31, 2025 · The industrial and commercial Hybrid cooling energy storage solution mainly consists of the smart string energy storage system (ESSs for short), smart PV module ...

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Huawei Commerce and Industry Energy Storage System ...

Jul 19, 2023 · When contract is directly signed with Huawei. The warranty period starts 180 days after Huawei's product is shipped or the date Huawei receives a service request for the ...

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Industrial and Commercial Energy Storage Warranty ...

Warranty period for industrial and commercial energy storage: The warranty period starts 90 days after Huawei shipment or the date when the customer applies for warranty triggering (not later ...

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HUAWEI Smart String Energy Storage System

The energy storage system achieves 5% more usable energy and 10%+ higher yields, reducing maintenance costs by auto-sync battery SOC with no need for ...

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C& I Smart String Energy Storage Warranty Service Terms



Jul 31, 2024 · The warranty of energy storage system products is divided into basic warranty and advanced warranty. After the device is delivered, the basic warranty is automatically obtained. ...

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C& I ESS Safety White Paper

C& I ESS Safety White Paper Introduction
As renewable energy technologies develop and become increasingly popular, battery energy storage technologies are widely used in fields ...

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